

# NETWORK MANAGER REPORT

---



MARCH 2003

SUBMITTED BY Winn McInnis, General Manager

# NETWORK MANAGER REPORT

MARCH 2003

---

## OVERVIEW

---

### Marketing/Operations

As new members of the new administration take office and review policies and procedures, we are seeing their interest in streamlining state business processes. Therefore, March was a busy month for introductions to new agency partners and brainstorming for future endeavors.

Highlights during the month were:

- ADOR's Electronic Tax Filing and Payment Program received recognition from the Center for Digital Government's Digital Government Navigator (article attached) as well as CNet News.com (article attached).
- Our first month of billing and reconciliation with DPS was a success. As of April 1, 2003, DPS had received all revenue for records accessed in February 2003.
- Marketing of DPS services proceeded with approximately 400 flyers promoting the service were sent to potential subscribers. We average 2 new subscriptions a week in response.
- We are seeing a marked increase in use of the ADOR Electronic Tax Filing and Payment Program. Each month, usage grows by one-quarter of the prior month.
- We are continuing discussions with the Alabama Department of Revenue regarding business registration with the various business tax divisions.
- On behalf of the ADOR we submitted an application for the CSG awards, sponsored by MIT and Accenture.
- We have begun working with the Department of Insurance to provide merchant services for their online license renewal application.
- We are finalizing the functional specifications for the Alabama State Bar's online license/membership renewal.
- Development of the Board of Pardons and Paroles Payment and Level 5 reporting program has begun.
- The Alabama Public Service Commission has signed and returned their Agency Agreement. We have scheduled a meeting for April 8, 2003 to begin planning the Motor Carrier Authorization service.
- Discussions have begun with the Motor Vehicles Division of ADOR regarding title searches, personalized plate reservations and a service which would allow probates to offer online registration renewal.
- We have met with the State Motor Pool regarding a free service that would allow state employees to reserve a vehicle for state business.

## **Development**

We have begun development of ADEM's NPDES Stormwater application that gives citizens and companies the ability to notify ADEM if their construction plans will contaminate a water source. ADEM is currently reviewing our prototype.

Development has begun on the Alabama State Bar license renewal application. This application will allow lawyers to renew their state licenses online. It will also give law firms the ability to renew their lawyers' licenses online as well.

We have created a Name and Address Change application for ABN. This application is undergoing User Testing and should be ready for production soon.

We are in the process of upgrading our database server in an effort to continue to provide quality service. The new database server is up and running and we are now in the process of testing our existing applications with this server.

Work is continuing with the Secretary of State's IT team to test the online UCC filing application. This service gives SOS the ability to receive UCC filing data in an electronic format, thus saving SOS resources when processing the paper forms.

---

## PROJECT REPORT

---

### COMPLETED!

Application	Agency	Description	Status
Renewal of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to renew their license online. They can also change their address and personal information.	This application is complete and in production.
Reactivation of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reactivate their license online.	This application is complete and in production.
Reinstatement of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reinstate their license online.	This application is complete and in production.
Electronic Access to Motor Vehicle Records	Alabama Department of Public Safety	This application provides electronic access to certain drivers' records.	This application is complete and in production.
Renewal of Real Estate Licenses	Alabama Real Estate Commission	This application allows for the renewal of licenses, online, by real estate agents, realtors and brokers.	This application is complete and in production.
Broker/Agent Certification	Alabama Real Estate Commission	This application allows for the certification and verification of licensed agents/brokers in the state.	This application is complete and in production.
Sales, Use and Lodging Tax Filings	Department of Revenue	This application allows Alabama businesses to report and pay sales, use and lodging taxes online.	This application is complete and in production.
Refund Status for Individual Income Tax	Alabama Department of Revenue	This application allows for users to check the status of their individual income tax filings online, 24/7.	This application is complete and in production.
UCC (Uniform Commercial Code) Filings	Alabama Secretary of State	This application allows business entities to file their UCC filings with the Secretary of State through the Internet. The application will accept credit card payment of the filing fee and automatically calculate the appropriate charge.	This application is complete and is currently in testing. Production date is on hold pending final approval by the Secretary of State.

Payment Portal Merchant Service Agreement	Secretary of State	This will allow SOS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds.	This application is complete and in production.
---	--------------------	--	---

### IN DEVELOPMENT . . .

Application	Agency	Description	Status	Target Date
Membership Renewal	Alabama State Bar	This application allows existing Bar members to renew their membership online.	Pre-project planning.	May 2003
Federal Mining <sup>97</sup> Project-Storm-water permitting	Alabama Department of Environmental Management	This application allows for the online submission of the pre-construction watershed application	This application is in development.	May 2003
Merchant Services	Alabama Department of Insurance	This service allows agents to pay via credit card for licenses renewed online.	This project relies on completion of application by the Dept. of Insurance.	June 2003
Name and Address Change	Alabama Board of Nursing	This application will allow nurses to change their name and address of record	Functional Specifications have been drafted and require agency approval	May 2003
Payment of Parole and Restitution Cost	Alabama Board of Pardons and Parole	This application will allow parolees to pay restitution fines online.	This project is still in the preliminary stage.	May 2003
Initial Application for Motor-carrier Authorization	Alabama Public Service Commission	This application allows persons who are paid to carry cargo intrastate, to apply online for authorization.	This project in pre-development planning.	June 2003

Address Change	Alabama Real Estate Commission	This application allows for the changing or updating of addresses and personal information.	This application is on hold pending AREC's database upgrades.	July
----------------	--------------------------------	---	---	------

### IN PLANNING AND CONSIDERATION . . .

Application	Agency	Description	Status	Target Date
Renewal of License	Alabama Association of Bankers	This application allows for the renewal of licenses online.	Awaiting follow up.	TBD
Renewal of License	Alabama Board of Chiropractic Examiners	This application allows for the renewal of licenses and fee payment, online.	Pre-project planning.	September 2003
Hunting and Fishing Licenses/POS	Alabama Department of Conservation and Natural Resources	This application allows users to select from available permits and purchase them on-line.	This project is currently still in the proposal stage. The agency is looking for a total turnkey solution.	July 2003
Payment of Court Cost	Administrative Office of Courts	This application allows Courts to accept payments by county via Internet.	This project is still in the preliminary stage.	On hold
Renewal of Builders Licenses	Alabama Home Builders Licensure Board	This application allows for the renewal of licenses online. Allows for the editing of address and personal information.	This project is currently tabled. The agency said they would make contact when ready to proceed.	TBD
Renewal of Marriage and Family Therapists' License	Alabama Board of Examiners in Marriage and Family Therapy	This application will allow marriage and family therapists to renew their license and pay the renewal fee	Functional Specifications have been drafted and require agency approval.	September 2003

Licensee database search and download	Alabama Board of Nursing	This application allows hospitals, insurance companies, etc. to download the nursing roster	Functional Specifications have been drafted and require agency approval.	July 2003
License verification and disciplinary status	Alabama Board of Nursing	This application will allow hospitals, insurance companies, etc. to verify a nurse's license status and receive notification of disciplinary and/or legal actions.	Functional Specifications have been drafted and require agency approval.	June 2003
Instructor License Renewal	Alabama Real Estate Commission	This application allows licensed instructors to renew their license online.	This project is still in the preliminary stages.	May 2003

---

## **OPERATIONS & ADMINISTRATION**

---

### **Alabama Interactive Personnel**

We added new development talent in March. We would like to welcome Glenn Pringle and Scott Henderson as new members of the Alabama Interactive team. Both Glenn and Scott bring a wealth of local experience and an interest in improving government service.

---

## **OTHER BUSINESS/IN CLOSING**

---

We are very excited about the new opportunities found in March. We are certain that the new partnerships that we have gained, as well as the existing ones will prove to be long term and fruitful for everyone. We know that with the new talent we have added to the team Alabama Interactive and Alabama eGovernment are destined for good things.

As always, please feel free to call on me with any questions or comments.

I can be reached at 601-594-9490, or email at [ymcinnis@alabamainteractive.org](mailto:ymcinnis@alabamainteractive.org)

Respectfully Submitted,

Winn McInnis